

## the wiggiebutt doghouse

### **Pet Care Authorization and Release**

1. Owner agrees that by signing the “Pet Care Authorization and Release” one time, it shall remain in full force and effect each visit for one year.
2. “**twd**” is open weekdays 7am-7pm, Saturday 9am-6pm, and Sunday 9am - 12pm and 4pm – 6pm . Daycare dogs may be dropped off or picked up any time during regular business hours. Boarding dogs may be dropped off any time during regular business hours and runs on a 24 hour cycle. (If you drop your dog off for boarding at 3PM, he/she should be picked-up by 3PM on the scheduled departure day. All dogs not picked up by close of business will be boarded for the night and the owner charged accordingly.
3. “**twd**” requires all dogs (daycare and boarding) have current vaccinations for rabies, DHLPP, and bordetella. We also request all dogs be on a flea preventative program. ALL DOGS ATTENDING DAYCARE MUST BE SPAYED/NEUTERED. In order to provide a smooth check-in, we recommend that the owner provides “TWD” with vaccination records in advance.
4. For the safety of everyone, all dogs must enter and leave the building on a leash.
5. Owner agrees that “**twd**” will keep a credit card on file for all guests. Owner authorizes the card to be charged in the following cases:
  - a. I do not cancel or change my appointment according to “**twd**” policy
  - b. I need a prearranged person to pick up my dog
6. Owner agrees to pay all charges for special services requested and any veterinary costs incurred for the pet while in the care of “**twd**”.
7. “**twd**” cancellation policies are as follows. We require a 24 hour notice during non- peak times and 3 days’ notice during peak times. Peak times include, but are not limited to the following: New Year’s week, March and April, Memorial Day weekend, July 4th weekend, Labor Day weekend, Thanksgiving week, and Christmas week. If sufficient notice of cancellation is not given, the owner may be charged a \$50 fee.
8. “**twd**” may require a \$50 deposit to hold reservations during peak times. If the reservation is kept, the deposit will be subtracted from the total bill at check-out.
9. Owner understands that boarding often causes stress for dogs, especially elderly, young, and rescued dogs. This may affect the dog’s normal social skills as well as eating, drinking, and bathroom habits. “**twd**” closely monitors all dog activities and will make every effort to correct problems related to stress. Some older dogs may experience additional stress. Owner’s signature provides acknowledgment that owner is aware of any age-related risks. We will relay any questions or concerns upon check-out and may contact either yourself or your emergency contact if the dog appears to remain highly stressed for an extended period of time.

10. "twd" recommends the owner bring food from home. The change in environment combined with switching food may cause upset stomachs and loose stools. If your dog runs out of food, we will provide the closest substitute we have. We ask that all food be in a sealed container with the pet's name clearly written. Please inform "twd" of any allergies your dog may have.

11. Owner understands that when dogs play in groups, the dogs toss toys, jump, run and get rambunctious at times, and nicks and scratches may occur. Although we monitor the dogs very closely, there is a possibility of injury from rough play. By signing this contract, owner agrees that "twd" is not liable for injuries that occur while under the care of "twd". If we feel for any reason that a dog may endanger another dog, we will remove the pet immediately. Owner understands that their dog may be placed in a dog suite for nap time if they are upsetting the Daycare environment. This does not always mean your dog is in trouble, some dogs simply have more energy than other dogs. For safety reasons we need to ensure that Daycare stays calm. Management may or may not notify owner immediately in the case of injury. If the injury is not serious, staff may feel it is ok to leave the dog until the end of the day and let owner know about it when they pick up. If the injury is serious, owner will be notified immediately. This is one of many reasons it is very important to give us as many phone numbers as possible.

12. Every precaution will be used against the illness of all dogs while in the care "twd". In no event shall "twd" be liable for illnesses that arise during or after the dog's visit. "twd" goes to great lengths to maintain a clean and healthy environment for the dogs. Management brings their dogs regularly, so we personally understand the desire to prevent illness. However, illnesses may still occur. Owner agrees not to hold "twd" liable for any illness suffered during or after the dog's stay.

13. "twd" will administer medications according to owner's instructions. Owner also understands that "twd" is not a medical facility.

14. Owner understands that allowing their dog to participate in services offered by "twd", they hereby agree to allow "twd" to take photographs or use images of their dog in print form or otherwise for publication and/or promotion.

15. Owner understands in case of injury, illness, or demise, "twd" will make every effort to contact the owner. We ask the owner to provide multiple phone numbers, including a local emergency contact. "twd" will attempt to use owner's regular vet first. If for any reason we cannot contact this vet, we will use VCA on 86<sup>th</sup> Street. In the event that a dog in the care of "twd" requires medical attention, owner authorizes the vet to provide these services. Owner agrees to pay all related transportation and vet costs. I hereby agree to the foregoing as the owner of the aforementioned dog(s). I further certify that my dog(s) is (are) in good health and has not been ill with any communicable disease within the last 30 days. I certify to the accuracy of all information given about my dog(s) and that my dog(s) has not harmed or shown aggression or threatening behavior toward any person or animal.

I HAVE READ, UNDERSTAND AND AGREE TO ALL PROVISIONS OF THIS AUTHORIZATION.

Owner (Owner/Agent for Dog) Print Name \_\_\_\_\_ Date \_\_\_\_\_

Owner (Owner/Agent for Dog) Signature \_\_\_\_\_ Date \_\_\_\_\_